

Dave's Diary

Recently I participated in a college career day for Hermiston High School and was asked what skills O SO Kleen required to hire employees. My first response was a HS Diploma or GED equivalent including certain classes such as communication and science. My final requirements were character qualities, such as honesty and dependability. It was amazing that these two characteristics solicited more conversation than the first requirements. None of the students were silly enough not to understand why honesty is important but they did wonder why it was on the top of my list. The students were curious what dependability meant. My explanation was simple, dependability is knowing when someone will always be there when you need them, and will always be on time. I think our qualifications surprised many of the students. O So Kleen is very proud and honored to be apart of this community and enjoy motivating our students to be the best they can be.

From our client Gary Kemp:
"The ability to handle the whole project. Jose's concern & dedication to making things better. Just a big thanks to everyone involved from start to finish. Excellent job and great caring employees!!"

Continuing Education

Jose Munoz completed the IICRC required coursework and training in fire and smoke restoration. Congratulations Jose!!

Emmanuel Vargas completed the IICRC required course work and training in carpet cleaning. Way to go Emmanuel!!

Rob Markwick completed the EPA Lead certification RRP (Renovation, Repair and Painting) training. Nice Work Rob!!
New EPA Lead Rule

O So Kleen Inc is now a certified EPA RRP (Renovation, Repair and Painting) Contractor. For details visit www.EPA.gov/lead



Referral Program

It's no secret; the best advertising is word of mouth. "You" are our best sales people. Because you are doing such a GREAT job we want to thank you. If you refer someone for any O SO Kleen service we will reward you with a \$5.00 gift card to Starbucks.

The Benefit of Carpet and Rugs

- Provide warmth and comfort
- Adds beauty and style
- Cushions slips and falls
- Reduce noise
- Maintains appearance
- Improves indoor air quality
- Saves \$\$ overtime
- Meets green building standards

From our Client Janis Davis:
"The equipment was quiet and un-invasive. The technician was friendly, respectful and informative. I was very impressed and will recommend this company."

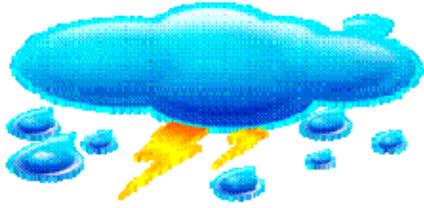
Mission Statement

To provide our customers with immediate professional and highest quality services while inspiring trust, respect and peace of mind:

To create a loyal family atmosphere in our work environment as we strive for excellence together:

To strengthen and support our community through our commitment.

FIRE, SMOKE AND ODOR- One of the most common categories of disaster restoration that we are called to is the typical fire loss. Cooking, electrical, heating devices, and even lightning are so commonly experienced by home and business owners every day, and each are potential sources for fire claims.



WATER DAMAGE – Just as common, perhaps even greater in number, are water damage claims. These seem to occur at the most inconvenient hour of the day or night, holidays and weekends included! They may result from stopped up bathroom or kitchen fixtures, malfunctioning ice makers, clothes washer or air conditioning units, sewer backups, or even rising water from natural sources.

YOU HAVE A CHOICE

*Water Damage? Fire Damage?
Sewer Backup?*

Smoke Damage? Vandalism?

***O SO KLEEN** is here to help!*

*You do have a choice of the company you want to salvage and restore your property after a loss. We are here for you **24** hours a day, **7** days a week, **365** days a year!*

Winter Carpet Care

- Vacuum carpets making multiple passes in different directions.
- Attend to spots and stains quickly. Blot stained areas to remove excess soil and moisture.
- Clean the carpets. Keeping carpets clean and healthy helps prevent resoiling and can significantly increase their life span.

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